

GUEST FEEDBACK 2007

FEBRUARY 2007

If you or your friends and family want to stay in Leeds and want somewhere central, friendly, good value and lovely hotel rooms/bathrooms, then the Radisson is the place to stay!

Tripadvisor 05/02/07

EXCELLENT service throughout the 2 days. Very attentive to detail. Always on call.

Conference organiser 06/02/07

MAY 2007

GUEST FEEDBACK CARDS

I ask simply to maintain the excellent level of quality in this hotel. Customer service at check in was second to none; I will recommend this hotel to friends.

Excellent service, very nice guy on reception who was able to produce me with a map of the city and recommended places to see. Friendly staff. Web access is a bonus

The only think that I might say is "keep on the good work". ABSOLUTE SATISFACTION.

Impeccable customer service. Don't think there is anything more you could do.

The standard room was a very good size compared to other hotels' standard rooms, the business-class room was even bigger and had nice additions (free use of the great gym in The Light, free pay TV, Molton Brown in the bathroom, Nespresso machine). Both rooms were called High Tech which is a very modern design, especially the bathrooms with blue mosaic tiles and big walk in shower are very stylish.

The staff was very attentive and friendly throughout from check in to check out and always tried to help and recommend. Breakfast Sunday morning was busy but no wonder, it had everything you can imagine, all you need to cure your hang over after a long night out ;-)

Tripadvisor 12/05/07

The bed looked gorgeous, the bedding was pristine and crisp, but the mattress was like mashed potatoes.

Tripadvisor 22/05/07

Our room was massive and very comfy with a lovely bathroom with lovely toiletries and a fantastic shower big enough for two.

Tripadvisor 28/05/07

JUNE 2007

GUEST FEEDBACK CARDS

I thought the hotel was excellent in every way.

Thank you very much for all your help whilst organising my hen night, we all had a brilliant time and the hotel/package was lovely and really good value for money.

Hen 02/06/07

JULY 2007

GUEST FEEDBACK CARDS

All members of staff without exception have been charming/kind/friendly and helpful. Our stay was very pleasurable.

Very good. Higher standard of décor/room service of any hotel I have stayed in. Many thanks.

I would like to express my thanks to the to the staff at Radisson SAS Leeds. I have been extremely well looked after again today by Adam, and also by Emma. Due to their exceptional service I will definitely be staying at the Radisson on my next trip to Leeds.

Regular Guest 24.07.07

Breakfast was lovely, and Art-Deco theme restaurant with the open fire sofa is really relaxing.

Tripadvisor 24/07/07

Brilliant location in The Light - we met friends for dinner on the Saturday evening at a restaurant 2 minutes away, watched a film on Sunday in the Light and then had a late lunch at Brio next to the hotel. Also, liked parking in a secure car park overnight. Next time we will eat Sunday lunch at the hotel - looked great!

Booking.com 31/07/07

AUGUST 2007

I couldn't have been more impressed with your hotel or Ms. Steadman. She represented your establishment in a very fine way. Thank you again for excellent service.

American Guest, August 2007

SEPTEMBER 2007

My colleague stayed at the hotel last night and has gone out of her way to call me this morning to say how fantastic the stay was! I have been very impressed with the service you have provided our company with so far and will definitely be calling yourselves first when it comes to booking accommodation in Leeds.

Corporate guest, 04/09/07